

November 30, 2023 - SGA Meeting to Discuss Food Service.

In addition to students, Emily, Bubbakoos Onsite Manager, Sara Winchester, Christine Healey, Jen Fazio and Jerry Racioppi attended.

The following summarizes the discussion:

- Effective December 4, 2023, Bubbakoos will offer fresh fruit, oatmeal and other healthy grab and go items in a visible location in both the main cafeteria and at Koo's Coffee.
- Beginning with the spring 2024 semester, Bubbakoos will offer a salad bar (not pre-packaged salad). In addition to the salad bar, Bubbakoos will research other options that can be added to the menu per student suggestions such as vegan products.
- The College may have to subsidize the cost of healthier meal options if sales do not cover the expenses incurred by Bubbakoos. We also want to ensure that these options are affordable for students.
- There was discussion about the hours of food service since the students were unaware that food service begins at 7:30 am and there are breakfast foods available at Koo's Coffee. The College needs to do more to publicize the hours and the options available.

**Koo's Coffee**

Monday – Thursday: 7:30 AM – 4:30 PM

Friday: 8 AM- 1 PM

**Bubbakoo's Burritos**

Monday – Friday: 10 AM- 2:30 PM

**Java Junction: Gateway Coffee Shop**

Monday-Thursday - 4pm-7:30pm

- There seems to be some misunderstanding of the size of the student meal. Bubbakoos staff will be retrained to ensure they provide the correct, full size portion for student meals. Efforts to share information will be made to make sure students are aware of the value and what is included in student meal offerings.
- There also appeared to be misunderstanding regarding the availability vegetarian and healthy options already available on the menu. For example, students can order bowls instead of wraps, grilled instead of fried chicken, etc. Also, some students don't know that they serve pizza and other types of food not offered at other Bubbakoos locations. All agreed that we need to better explain the existing menu and make it easier for students to understand the options.
- We discussed the availability of the Helping Hands food pantry and the fact that they do provide vouchers to Bubbakoos for students who want a hot meal. Hunger Free Campus grants funds are used to purchase vouchers in bulk for distribution throughout the semester.
- There are some healthy drinks offered in the vending machines. The students asked if the prices could be reduced. Chris will discuss this with vending machine company. A college subsidy may be required.
- Since there was a theme of students not having enough information about food service in general, College Relations needs to be more directly involved. A CR staff person will be assigned to attend the meetings with students that involve food service issues and there will be a monthly meeting with Bubbakoos to ensure that all avenues of communication are being utilized on an ongoing basis. The students mentioned wanting to see more posts on the app, on

the TV screens and on signage. They specifically asked if information regarding food service could be placed in classroom buildings. This will help students who normally don't visit the Student Center.